MITCHELL D. GLINER, Esq. 1 Nevada Bar No. 3419 3017 West Charleston Blvd., Suite 95 2 Las Vegas, NV 89102 3 702) 870-0034 FAX Attorney for Plaintiff 4 5 UNITED STATES DISTRIC 6 DISTRICT OF NEVADA 7 8 9 RICHARD CARSON, CV-S-05-1311-BES-GWF 10 Plaintiff, 11 vs. 12 EXPERIAN INFORMATION SOLUTIONS, INC. 13 JURY DEMANDED Defendant. 14 **COMPLAINT** 15 JURISDICTION 16 The jurisdiction of this Court attains pursuant to the FCRA, 15 U.S.C. 1. 17 Section 1681(p), and the doctrine of supplemental jurisdiction. Venue lies in the Southern Division of the Judicial District of Nevada as Plaintiff's claims arose from acts 19 of the Defendant(s) perpetrated therein. 20 PRELIMINARY STATEMENT 21 The Plaintiff brings this action for damages based upon Defendants' 2. 22 violations of the Fair Credit Reporting Act, 15 U.S.C § 1681 et seq. (hereinafter referred 23 to as "FCRA"), and of state law obligations brought as supplemental claims. 24 Plaintiff is a natural person and is a resident and citizen of the State of 3. 25 Nevada and of the United States. Plaintiff is a "consumer" as defined by § 1681a(c) of 26 the FCRA.

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- 4. The Defendant EXPERIAN INFORMATION SOLUTIONS, INC., ("Experian"), is a corporate entity licensed to do business in the State of Nevada.
- 5. Experian is a consumer reporting agency, as defined in § 1681(f) of the FCRA, regularly engaged in the business of assembling, evaluating, and dispersing information concerning consumers for the purpose of furnishing consumer reports, as defined in § 1681a(d) of the FCRA, to third parties.

FACTUAL ALLEGATIONS

- 6. Plaintiff's creditworthiness has been repeatedly compromised by the acts, obduracy and general indifference of the Defendant.
- 7. On March 11, 2005, Plaintiff disputed the Quantum Collections account on his credit profile (Exhibit 1).
- 8. Exhibit 1 told of the cancer which disabled Plaintiff thereby undermining his ability to work out at the Las Vegas Athletic Club.
 - 9. Exhibit 1 contained correspondence from Plaintiff's physician.
- 10. On April 20, 2005, Defendant simply verified the Quantum account notwithstanding Plaintiff's malignant condition which completely frustrated his ability to benefit under the contract (Exhibit 2).

STATEMENT OF CLAIM AS AGAINST DEFENDANT

- 11. In the entire course of its action, Defendant willfully and/or negligently violated the provisions of the FCRA in the following respects:
 - a. By willfully and/or negligently failing, in the preparation of the consumer reports concerning Plaintiff, to follow reasonable procedures to assure maximum possible accuracy of the information in the reports.
 - b. By willfully and/or negligently failing to comport with FCRA § 1681i.

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PRAYER FOR RELIEF THEREFORE, Plaintiff prays that the court grant the following relief as against Defendant: actual damages; a. punitive damages; b. attorney's fees; and C. d. costs. Respectfully submitted, MITCHELL D. GLINER, ESQ. Nevada Bar #003419 3017 West Charleston Boulevard Suite 95 Las Vegas, Nevada 89102 Attorney for Plaintiff

March 11, 2005

Certified Mail/Return Receipt Requested

Experian Attention: NCAC P.O. Box 2104 Allen, Texas 75002

Re:

Richard L. Carson/Credit Dispute

Dear Sir:

This letter is a dispute. I enclose an excerpt from my recent credit profile.

Lalso provide my personal information: spouse: Jolande; address: 2305 Plaza Del Grande, Las Vegas, Nevada 89102-4019; previous address: n/a; SSN -4606; year of birth: 1955.

Please delete the Nevada Credico/Quantum Collections account. In July 2003, I indeed entered into a contract with Las Vegas Athletic Club. Two weeks later I was diagnosed with cancer. I could not use the facility at all. I was catheterized and bedridden with a urine bag. Once payment stopped, the Las Vegas Athletic Club representative repeatedly called insisting I pay as I "was not terminal."

You will note my credit is otherwise perfect. My doctor himself contacted Las Vegas Athletic Club to advise I was unable to use their facility. One of his letters is attached, and, in fact, I was never able to return to the facility over the course of the original contract.

Thank you for your consideration.

RICHARD L. CARSON

Enclosure



experian

X

Online Personal Credit Report from Experian for

Experian credit report prepared for RICHARD CARSON-SELMAN

Your report number is 0494092042

Report date: 01/20/2005

Index:

- Potentially negative items
- Accounts in good standing
- Requests for your credit history
- Personal information
- Important message from Experian
- Contact us

Experian collects and organizes information about you and your credit history from public records, your creditors and other reliable : Experian makes your credit history available to your current and prospective creditors, employers and others as allowed by law, whi expedite your ability to obtain credit and can make offers of credit available to you. We do not grant or deny credit; each credit grant that decision based on its own guidelines.

Potentially Negative Items

Credit Items

For your protection, the last few digits of your account numbers do not display.

Account Number:

QUANTUM COLLECTIONS

Address:

3224 CIVIC CENTER DR

NORTH LAS VEGAS, NV 89030

Status: NO STATUS.

Original Creditor:

LAS VEGAS ATHLETIC CLUB

Date Opened:

09/2004

Reported Since:

08/2004

Date of Status:

08/2004

Last Reported:

08/2004

Type:

Installment

356156955

Terms:

1 Months

Monthly Payment:

Responsibility: Individual

Credit Limit/Original Amount:

\$545

High Balance:

ΝĀ

Recent Balance: \$545 as of 08/2004

Recent Payment:

Your statement:

Account in dispute under Fair Credit Billing Act

Accounts in Good Standing

BANK OF AMERICA

Address:

4161 PIEDMONT PKWY

GREENSBORO, NC 27410 Status: Paid/Never late.

Account Number:

1087111....

Date Opened:

01/2001

Reported Since:

Type:

Installment Terms:

Credit Limit/Original Amount:

\$8,725

High Balance:

https://www.experian.com/consumer/cac/19_FullReport.jsp

1/20/2005

02/2001

Date of Status:

01/2003

Last Reported:

01/2003

24 Months

Monthly Payment:

Responsibility:

Joint with JOLANDE CARSON

NA

Recent Balance:

NA

Recent Payment:

NA

BANK OF AMERICA

Address:

4161 PIEDMONT PKWY GREENSBORO, NC 27410 Status: Paid/Never late.

Account Number:

1087081....

Date Opened:

01/1998

Reported Since:

02/1998

Date of Status:

02/2001

Last Reported:

02/2001

Type:

installment Terms:

36 Months

Responsibility:

Monthly Payment:

Joint with JOLANDE CARSON

Credit Limit/Original Amount:

\$17,851

High Balance:

NA

Recent Balance:

NA

Recent Payment:

NA

CHASE

Address: 100 DUFFY AVE **Account Number:** 522276312165....

HICKSVILLE, NY 11801

Status: Card reported lost or stolen/Never late.

Date Opened:

10/1990

Reported Since:

08/2003

Date of Status:

09/2004

Last Reported:

09/2004

Type:

Revolving Terms:

NA

Monthly Payment:

Responsibility:

Individual

Credit Limit/Original Amount:

\$6,000

High Balance:

\$3,212

Recent Balance:

NA

Recent Payment:

NA

Creditor's statement: Credit card lost or stolen.

CHASE

Address:

100 DUFFY AVE

Account Number: 522276312908....

HICKSVILLE, NY 11801 Status: Open/Never late.

Date Opened:

10/1990 Reported Since:

09/2001

Date of Status:

12/2004

Last Reported: 12/2004

Type: Revolving

Terms: NA

Monthly Payment:

Responsibility: Individual

Credit Limit/Original Amount:

\$8,500

High Balance:

\$3,212

Recent Balance: \$0 /paid as of 12/2004 Recent Payment:

\$709

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Scott Baranoff, M.D., Ltd. Diplomin American Searce of Urshay	Ellot Horowitz, M.D., Ltd. Diplomate American Board of Drobogy	David Laraett, M.D., I Diplomate Arectican Pears of Ure
	4275 S. Burnham Ave., Suite 320 Las Vegas, NV 89119 (702) 735-8000 ° (702) 735-4795 (fax)	
	To: L.V.	5
Date: 9/22/03	•	# 618765 rd L. Selman
	Fx: 733	
Richard C. Carsos	has been under my care for	ic condition
since 8/1/03	has been under my care for <u>Arolog</u> By m He/She is able to return to world-school on	10/15/03
Restrictions:	periods due to je Surgery.	+ during
above	periods due to	having
LINOING	oc sugery	
No Restrictions:	<u> </u>	
Dr. South	Baranoff	

7/22/03

W

Report number

0494092042

Page I of 2

Experian

P.O. Box 9702 Allen TX 75013

Outcome

days from the date on this then contact us within 90 If you have questions Locate your Report Numb

For efficient, self-directed report.

For assistance, call www.experian.com/disputes service, log on to

800 509 8495

call i 888 322 5583. Experian Credit Score, To order a copy of your

If you still question an item, then you may want to contact the source of the About our verification process Correction Summary The following shows the revision(s) made to your file as a result of our verification.

The federal Fair Credit Reporting Act states that you may name and address contacted and the telephone number if reasonably available; - request a description of how we verified the information, including the business -- add a statement disputing the accuracy or completeness of the information; and

other purpose (twelve months for residents of Colorado, Maryland, and New York) credit report in the past two years for employment purposes or six months for any

request that we send these results to organizations who have reviewed your

If no information follows, our response appeared on the previous page

••••• 3-DIGIT 890 0001787 | AT 0.292 L 888 RICHARD CARSON-SELMAN 2305 PLAZA DEL GRANDE LAS VEGAS NV 89102-4019

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Items we investigated

Credit items

356/5....

QUANTUM COLLECTIONS

Remains

24 hours a day Dispute services are available

credit with Credit Manager, www.creditexpert.com Protect and manage your

could appear in the name of a data furnisher (i.e., "Cancer By law, we cannot disclose contain medical information are collect such information, it Although we do not generall certain medical information report at your request that statements included on your they display only as MEDICAL PAYMENT DATA, Consumer report, but in reports to others payment history to us. If so, Center") that reports your behavioral health or condition) hose names display in your relating to physical, mental, or

disclosed to others.

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